

GOVERNMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
(RAILWAY BOARD)

.....

No. 2005/TC-V/18/1

New Delhi, Dated. / 05.05.

The Chief Commercial Managers,
All Zonal Railways.

Commercial Circular No. 23 / 2005.

Sub: Escorting duty of Coach Attendant.

Coach Attendants deputed in AC Classes have been assigned specific duty of giving wake up call to passengers who intend to alight at intermediate stations during night hours. A few cases of default in this regard have been brought to notice where the coach Attendants deputed on contract basis had not acted on this line which led to public complaints. Board have therefore, decided that the aspect of waking up passengers as per their request may be incorporated in the duty list of the Coach Attendants irrespective of their duties. Suitable clause may be added in the contract agreement where Coach Attendants have been deployed on contract basis.



(Ravinesh Kumar)
Director, Traffic Commercial (G)
Railway Board.